RouteSmart
A FEDEX COMPANY

ROUTE HEALTH SCORE™

CRITICAL INSIGHTS FOR REAL OPERATIONAL CLARITY.

TRACK PERFORMANCE WITH CONFIDENCE

Miles and minutes only tell part of the story. RouteSmart Route Health Score™ gives operations teams a clear, objective measure of route quality, showing what's performing well, what's drifting, and where inefficiencies are starting to cost money.

Routes don't stay optimized forever

Volume changes, new stops, service exceptions, territory shifts, and manual adjustments gradually weaken route performance.

When route quality erodes, costs rise

Small inefficiencies can quietly add mileage, fuel consumption, vehicle wear, labor hours, overtime, and service risk across the operation.

Route Health Score makes performance drift visible

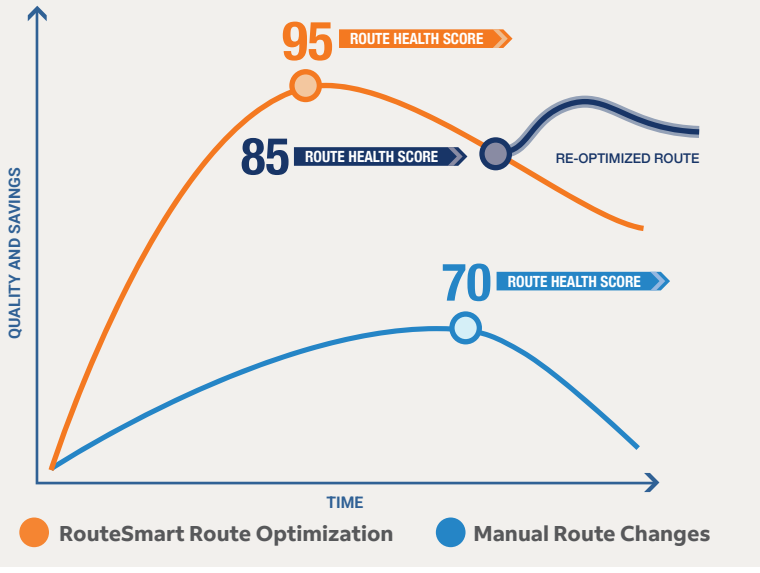
Track balance, compactness, and efficiency in one clear measure to identify problems before they increase operating costs.

Know when to adjust, not just when to re-optimize

Use the score to monitor route quality, compare alternatives, and take targeted action before bad routes affect ROI and daily operations.

Route Health Score measures the impact of your route planning efforts, showing how optimized decisions improve route quality compared with manual changes or standard routing tools.

By tracking Route Health Score over time, teams can see when route efficiency begins to decline, when rising costs are likely, and when it's time to adjust, compare alternatives, or re-optimize before performance problems become operational expenses.

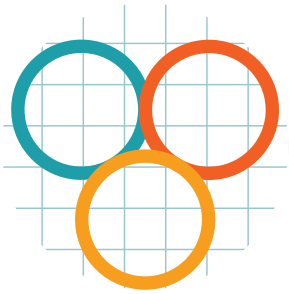


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BETTER VISIBILITY DRIVES BETTER DECISIONS

WHAT IS THE ROUTE HEALTH SCORE?

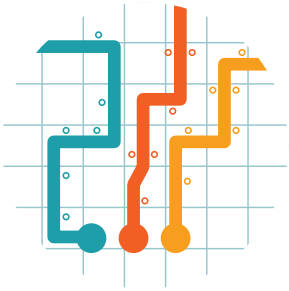
Route Health Score is a differentiated performance measurement capability built into RouteSmart solutions. Unlike standard routing tools that focus mainly on time and distance, Route Health Score evaluates route quality across three operational fundamentals tied directly to efficiency, cost control, and long-term ROI.



Balance

Distribute Workloads Evenly

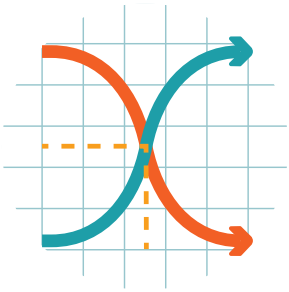
Maintain consistent service levels, manageable workloads, and predictable labor costs by aligning work across routes.



Compactness

Reduce Route Overlap

Create clearly defined service areas that minimize confusion, duplication, unnecessary travel, and wasted resources.



Efficiency

Reduce Non-Productive Time and Distance

Uncover opportunities to reduce fuel consumption, labor hours, vehicle wear, and operating costs to improve efficiency.

Monitor Route Performance Over Time

Routes change constantly as volumes shift, territories evolve, and exceptions accumulate. Route Health Score identifies performance drift early, helping teams act before inefficiencies lead to higher costs, service issues, workload imbalance, or declining ROI.

Sustain Route Performance Gains

Optimization is not a one-time event. Route Health Score gives teams measurable insight to manage real-world complexity, support daily decisions, protect ROI, and keep routes balanced, compact, and efficient over time.