

RouteSmart Technologies Product Compatibility Chart - RouteSmart Plan

The Product Compatibility Chart is designed to help communicate the status of the current version of RouteSmart products and related products and operating systems to RouteSmart Technologies clients. This document is designed to complement the Product Life Cycle Status.

The ArcGIS Pro versions listed below represent the minimum supported versions. However, RouteSmart Technologies recommends using the most current available ArcGIS Pro release whenever possible.

RouteSmart Plan Compatibility

RouteSmart Plan Version		1.7	1.8	1.9	2.0	2.1	2.1.1	2.2	2.3
Esri	ArcGIS Pro Minimum Version	3.3	3.3	3.3	3.3	3.3	3.3	3.3	3.3
Microsoft Operating System	Windows 11	✓	✓	✓	✓	✓	✓	✓	✓
	Windows 10	✓	✓	✓	✓	✓	✓	✓	✓
	Windows Server 2022 Standard	✓	✓	✓	✓	✓	✓	✓	✓
	Windows Server 2019 Standard	✓	✓	✓	✓	✓	✓	✓	✓
	Windows Server 2016 Standard	✓	✓	✓	✓	✓	✓	✓	✓

- “✓” indicates that the operating system is supported in a version.

ArcGIS Pro Version Support

RouteSmart Plan is built on the ArcGIS Pro platform and follows Esri's supported platform and Microsoft .NET lifecycle requirements.

To ensure compatibility with security updates and platform enhancements, RouteSmart Technologies provides product updates for supported ArcGIS Pro releases. As underlying platform requirements evolve, newer releases of RouteSmart Plan may require newer versions of ArcGIS Pro.

Beginning in October 2026, customers must upgrade to ArcGIS Pro 3.7 or later to receive new RouteSmart Plan updates.

Virtual Machine Environments

RouteSmart Technologies discourages running RouteSmart Plan in virtual machine (VM) environments.

Performance or stability issues determined to be caused solely by virtualization are outside the scope of RouteSmart Plan support and will not be addressed as product defects.